

Matting Disclaimer

To avoid matting developing, we recommend regular grooming, and booking an appointment every 6-8 weeks. Regular brushing at home between grooms is also essential in order to prevent matting.

Matted coats can cause a variety of skin and health problems. When a dogs coat becomes matted it does not allow circulation to the skin, matted coats can also pull and bind causing your dog pain when they move or lie down. The skin underneath is usually raw and inflamed; these coats will not dry properly and can lead to rotting fur and skin.

If during your dog's groom, we assess your dog's coat to be found severely matted, then it will be clipped with a short blade. This will be discussed with you before further action is taken. If you decide not to grant us permission to do so, your dog will be returned to you and the full fee will be chargeable.

Using very short blades can lead to accidental injury, including; clipper burns, skin grazes & tears. If an accidental injury is caused, we will inform you during/following the appointment depending on the severity and may suggest veterinary care, if necessary.

On some breeds the coat may not grow back in the same manner. We will not be liable for any effects which may arise from this.

Under the Animal Welfare Act (2006), it is an offence to cause unnecessary suffering to an animal; this includes de-matting which is painful and detrimental to the welfare of the dog. If your dog has subtle matting, which will take no more than 15 minutes in total to remove, we will endeavour to remove it using the correct equipment.

Mad Dog Grooming understands how difficult it can be to find the time to groom your dog every day. We can discuss a style for you and your dog that is easily maintained at home and give you grooming tips so your dog does not become matted. We also offer a bath and brush service at a reduced cost in between full grooms, which may also be a correct route of action.

I confirm that I have given Mad Dog Grooming the permission for my dog's coat to be clipped short and accept that on this occasion any personal preference for how my dog should be groomed will not be taken into consideration.

Signed:

Date

I confirm that any irritation or accidental injury caused to the dog's skin is due to the removal of the matted coat and is not the responsibility of the groomer and on the rare occasion this happens, I may need to seek veterinary advice.

Signed:

Date